

Rubric-based Evaluation for some Help items

- 3 – Complete (complete implementation with comprehensive explanation)
 2 - Incomplete (Partial implementation of criterion, additional work needed)
 1 – Confusing (not clear, more work needed)

Evaluation Criteria	Working in Assessments (Assessments)	Edit or delete events (Calendar)	Allowing Downloads in Blackboard Vista (Pop-up blocker)	Creating learning group in Vista (Student group)	Creating a custom link (Course tool)	Student section (Grade book)
Content						
The purpose of the item is evident	2	3	2	3	3	2
The Help item are useful for course development.	3	3	3	3	3	3
The Help item includes all necessary information	2	2	3	3	3	3
Information in the item is related to the topic	3	3	3	3	3	3
Design						
Easy to read and follow	2	3	3	3	3	2
Relevant visuals included when necessary	2	3	2	3	2	3
Validity						
Credible resources are provided and reachable	2	2	2	2	2	2
The relevant contact information is provided	2	2	2	2	2	2
Readability						
Information is stated logically	2	3	3	3	3	3
No grammar or spelling errors	3	3	3	3	3	3